

ZOOM LESSONS

Hopefully you will have received your email confirming the day and time of your child's lesson. In it, you will find a link to access the lesson. Before you click, make sure that:

- You are in an appropriate space with enough light and few distractions (e.g. the television!).
- Your device has enough battery/is near a power supply, and is connected to the internet.
- Your device is in position so that your child can see the tutor and their music, and that the tutor will be able to see your child and their instrument.
 - **Woodwind players** should **face** the device.
 - **Brass players** should stand **sideways**.
- Your child is dressed appropriately.
- You have your child's instrument, music and music stand ready, along with a pencil and paper for any notes they might want to jot down.

When you click the link (and remember to 'arrive' a few minutes early!), remember to give yourself a name (your child's name is fine) so that our tutor can recognise you. Regardless of which device you are using, you will see a message that says you are in a Waiting Room and that you will be admitted soon. This is a security feature that ensures that only people that our tutor is expecting to see can be allowed access to the lesson.

When you are admitted, please make sure that your video and audio has been activated, if it is not set to start automatically.

If in a group lesson, our tutor may make use of the 'Mute' option occasionally – this is so that they can hear all pupils play (no offence intended!). Your child is welcome to ask questions in the same way they normally would – our tutor will respond at a convenient moment or may ask them to wait/repeat the question.

There are various ways that pupils will be encouraged to play together. We know that there may be slight sound overlapping, and our tutors will utilise various methods to overcome this, but there is no doubt that sometimes the sound may be a little 'busy'. We are going to adopt the philosophy that this will be 'part of the fun'!

At the end of the lesson, the tutor will let the pupils know what they should do at home until the next lesson.

We will keep the lessons as close to 'normal' as we can – we already ask pupils to respect others in their group and not play over each other at school, so online lessons will be no different, but if we could ask for your support in helping your child be patient if they have to 'take turns' a little more to allow for technical delays in sound or vision that would be great.

If you have any major issues during the lessons, please let us know and we will do our best to help.

Have fun everyone!